



SERVICE INFORMATION

A JOHNSON CONTROLS COMPANY
Unitary Products Group 5005 York Drive
Norman, OK 73069 1/877-874-7378

YS-067-06

Date: August 25, 2006

To: All York Branches
All York Regional Managers
All York Service Managers
All Field Service Supervisors

Subject: Models CMB02411, CMB03011, CZB01811, CZB02411, CZB03011, CZB03611, CZE06011 With Condenser Fan Motor Wired Wrong.

Through the product report system it has been brought to our attention that there have been a number of units assembled with the black motor lead of the condenser fan motor attached to the line side of the contactor instead of the load side of the contactor. If the black motor lead is attached to the line side of the contactor and high voltage is applied to the unit it will result in the fan motor running continuously.

We recommend forwarding this Service Letter to your contractors, and advising them to pay particularly close attention to outdoor fan motors operating continuously during equipment startup. . If units are found to be wired incorrectly during the start up instruct them to wire the fan motor according to the wiring diagram on the unit by moving the black lead from the condenser fan motor from the line side of the contactor to the load side of the contactor.

This problem should normally be detected as part of the start up and check out of the unit.

There will be a 1/2 hour labor allowance for those units that are found to be wired incorrectly and have to be rewired at start up.

Note: Please reference the service Letter number when submitting claims for repair.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,
Mike Bass

Darrell Allen

Mike Bass
Field Service Supervisor

Darrell Allen
Quality Supervisor

Unit Model

Suspected Serial Number Range

CMB02411
CMB03011

WOD6158513 to WOF6561843
WOD6159185 to WOF6417337

CZB01811
CZB02411
CZB03011
CZB03611
CZE06011

WOD6150926 to WOF6500688
WOD6184222 to WOG5601729
WOD6189300 to WOG6604553
WOE5067431 to WOG6604681
WOE6377833 to WOG5431470