

Unitary Products Group 5005 York Drive Norman, OK 73069 1/877-874-7378

DATE September 22, 2006

TECHNICAL SERVICE

YS-049-06 Fix on Fail Only Expires 12/31/07

TO: All York Distributor Service Managers

All York Branch Service Managers All Field Service Supervisors

SUBJECT: 2-5 Ton Champion Gas heat – Electric Cool Units With ECM (Variable Speed) Motors

periodically failing to run on a call for cool.

UNITS: All 2-5 Ton Champion / Affinity Gas Heat – Electric Cool units.

We have received reports of customer complaints that these units could freeze up from time to time. Investigation found that the ECM blower motor used would sometimes not respond to a thermostat requiring call for blower operation. When this happens, the compressor could operate without the blower motor, causing the coil to freeze. The problem reportedly happened at different rates on different applications. Some regularly, some only periodically.

From reports received from the field, the issue seems to be isolated to the Gas/Electric units. No confirmed Heat Pump or Electric/Electric units have been reported. The Gas / Electric units use a Honeywell control center to operate the unit.

A couple of units that experienced this problem, along with the programmable thermostats were returned from the field for testing.

Engineering has spent many hours testing these units and have been unable to find a definitive answer to the problem. What has been learned so far from testing is that there seems to be an issue with a programmable thermostat, the Honeywell control board and the ECM.

It was found that if the heat signal from the Honeywell control going to the ECM is blocked, the motor does not fail to run.

We have multiple units under test with this change and have not had a failure of the coil freezing up. Testing will continue, in an effort to identify the underlying cause of this issue. In the interim, we have come up with a field fix to take care of those units already installed and exhibiting this problem.

The fix uses a pilot relay to break the signal from the Honeywell control going to the 16-pin connector on the ECM. (Wiring diagram attached). Suggested relay part number \$1-090-360 or equivalent (24 vac coil, normally open contacts rated 5 amps or greater). This will allow normal operation as the unit was designed.

Luxaire will allow a credit of \$75.00 labor plus \$10.00 materials (including field supplied relay) to make this change to those units exhibiting this problem.

File through the standard warranty claim process, referencing this YS letter.

We apologize for any inconvenience this may have caused.

Sincerely,

Len Renfro
Len Renfro
Field Service Supervisor

Bernie WarningBernie Warning
Engineering Manager II



